DEVELOPMENT SERVICES DIVISION MONTHLY PERFORMANCE REPORT FULLY COMPLETE PROCESS

				1st QTR				2nd QTR				3rd QTR
REVIEW TYPE	Jan	Feb	Mar	TOTAL	Apr	May	June	TOTAL	July	Aug	Sept	TOTAL
FIRST REVIEWS - FC/NFC	20	44	40	44	40	4.4	40	40	4.4	4.4	4.4	36
# CC Determinations	20	11	10	41	10	11	19	40	14	11	11	
# FC Notices Issued	3	2	5	10	2	5	4	11	6	6	7	19
# NFC Notices Issued	16	7	6	29	9	4	9	22	6	6	3	15
# Completed under 21 days	19	9	11	39	11	9	13	33	12	12	10	34
% completed in 21 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
# Completed over 21 days	0	0	0	0	0	0	0	0	0	0	0	0
Average # Days to Complete		0.0	40	40	4.0	40	00		00	00	0.4	
Review	20	20	18	19	19	19	20	20	20	20	21	20
Range of Days to Complete												
Review (Lowest to Highest)	14-21	18-21	1-21	1-21	17-21	16-21	16-21	16-21	17-21	18-21	20-21	17-21
SECOND REVIEWS - FC/NFC												
# FC Notices Issued	2	13	7	22	5	4	2	11	3	3	7	13
# NFC Notices Issued	1	2	1	4	0	1	1	2	3	0	0	3
# Completed under 14 days	3	15	8	26	5	5	3	13	6	3	6	15
% completed in 14 days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	86%	100%
# Completed over 14 days	0	0	0	0	0	0	0	0	0	0	1	1
Average # Days to Complete												
Second Review	9	3	11	12	10	11	7	10	9	34	14	12
Range of Days to Complete												
Review	0-14	0-14	4-14	0-14	0-14	5-14	0-14	0-14	1-14	6-14	10-15	1-15
Average # Days on Hold												
Between 1st & 2nd Review	9	17	19	15	19	20	12	17	37	16	19	24
Range of Days on Hold												
(Lowest & Highest)	0-7	4-60	4-45	0-45	7-45	6-38	1-28	1-45	5-94	4-24	0-55	0-55
THIRD REVIEWS - FC/NFC												
# FC Notices Issued	1	1	3	5	0	0	1	1	1	1	2	4
# NFC Notices Issued	0	0	0	0	0	0	0	0	0	0	0	0
# Completed under 14 days	1	1	3	5	0	0	1	1	1	1	2	4
% completed in 14 days	100%	100%	100%	100%	#DIV/0!	#DIV/0!	100%	100%	100%	100%	100%	100%
# Completed over 14 days	0	0	0	0	0	0	0	0	0	0	0	0
Average # Days to Complete												
Review	13	11	6	3	0	0	14	5	5	7	10	7
Range of Days to Complete												
Review	13	11	1-14	1-14	0	0	14	0-14	5	7	6-13	5-13
Average # Days on Hold												
Between 2nd & 3rd Review	2	72	12	29	0	0	13	4	16	15	30	20
Range of Days on Hold												
(Lowest & Highest)	2	72	7-14	2-14	0	0	13	0-13	16	15	15-45	15-45
FOURTH REVIEWS - FC/NFC												
# of FC Notices Issued	0	0	0	0	0	0	0	0	0	0	0	0
% completed in 14 days			0	100%	0	0	0	0	0	0	0	0
# Completed over 14 days	0	0	0	0	0	0	0	0	0	0	0	0
Average Days on Hold												
between 3rd & 4th Review	0	0	0		0	0	0	0	0	0	0	0

% of FC Notices Issued						# Review	# Review	# Review	# Review
for 2003	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	YTD	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
1st Review	27%	48%	53%	43%	42%	37	23	36	40
2nd Review	59%	48%	36%	55%	50%			-	
3rd Review	14%	4%	11%	3%	8%	136			
4th Review	0%	0%	0%	0%	0%				

100%

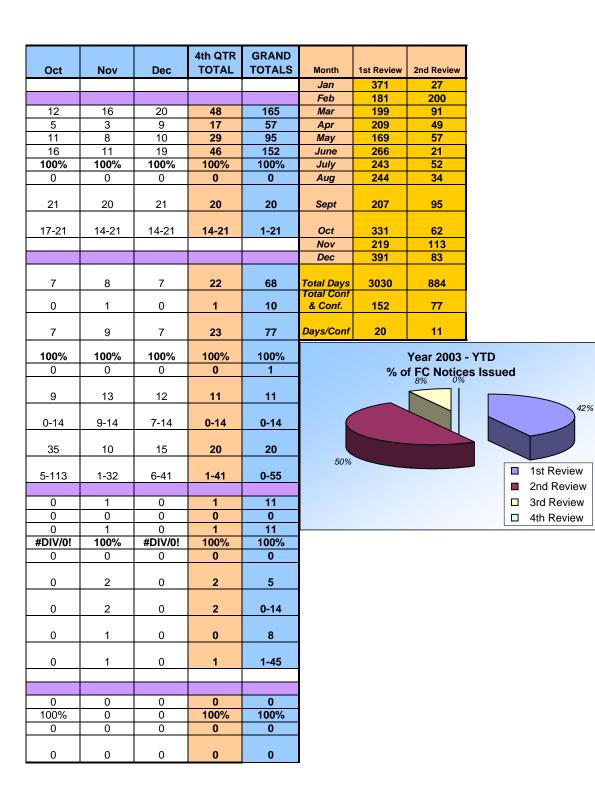
100%

Total

100%

100%

Note: 2nd Qtr stats ref Sharon was out on fun



flect 86% on 2nd Review neral leave